

Rof. No. NET/NAMCHE RC/NCISM/2025-26/05-4

Date: 04th Jan 2025

Student Grievance Redressal Cell

Constitution Order of the Student Grievance Redressal Cell

The Student Grievance Redressal Cell of Neelganga Ayurvedic Medical College is constituted (on 16th meeting of Gyana Parishad held on 4th January 2025) for the year 2025-2026 to provide a platform for students to voice their concerns and resolve issues effectively. The committee is dedicated to maintaining a fair, supportive, and inclusive academic environment.

Members of the Student Grievance Redressal Cell:

SI NO	Name of the Member	4.04(0)
2	Dr.Santosh Kumar	Designation
2	Mr.Rudresh	Principal/Chairman
3	Dr.Sharanabasava	Convener/Coordinator
4	Dr.Umakant rabb	Member
5	Dr.Rajitha K	Member
6	Dr.Manjula T	Member
7	Dr.Rachita Deshmukh	Member
8	Mr.Channabasangouda	Member
9	Mr.Rajkumar C N	Member
	judilar CT	Member

Date: 04/01/2020 Signature: Author/2020 Designation

> Neelganga Ayurvedic Medical College Hospital And Research Centre, Yarbagh Basavakalyan - 585331, Dist, Bidar

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Functionality of the Student Grievance Redressal Cell

The Student Grievance Redressal Cell works to address student concerns and ensure a transparent and responsive grievance redressal process.

a. Objectives:

- To create a safe and supportive environment for students to express their concerns.
- To address academic, administrative, and personal grievances in a fair manner.
- To promote a culture of respect, transparency, and accountability.
- To provide timely and effective solutions for student-related issues.

b. Roles and Responsibilities:

- Receiving and acknowledging student complaints.
- Conducting fair investigations into the grievances raised.
- Facilitating communication between students and concerned departments.
- Recommending appropriate actions and solutions to resolve issues.
- Maintaining confidentiality throughout the grievance resolution process.
- Monitoring the implementation of resolutions and following up on action taken. c. Operational Procedures:

- Regular meetings to review and address student grievances.
- Establishing a structured grievance submission process.
- Ensuring transparency in the investigation and resolution of complaints.
- Providing timely updates to students on the progress of their grievances.

Date: 64/01/ 2020 Signature: Q Designation

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Achievements of the Student Grievance Redressal Cell

The Student Grievance Redressal Cell has contributed significantly to fostering a supportive and inclusive academic environment. Notable achievements include:

- Establishment of a transparent and accessible grievance redressal system.
- Timely resolution of student complaints, ensuring student satisfaction.
- Regular awareness programs on student rights and responsibilities.
- Implementation of feedback mechanisms to improve institutional practices.
- Encouraging student participation in grievance Redressal processes.

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